David J. Hazebrouck, PG, LSP, LEP Lake Shore Environmental, Inc. Mich Bldg, 2nd Flr, Suite 3 10 Nate Whipple Highway Cumberland, RI 02864

Dear David,

As you know Esico-Triton has been dealing with the Connecticut Department of Environmental Protection for years do to the fact that we are a manufacturing company and ran a plating operation for many years. The regulations, restrictions, HAZMAT designations and so on have been overwhelming to say the least. Understanding all of these is near impossible for the layman.

Lake Shore Environmental's expertise in handling our remediation work was phenomenal. Your ability to translate documents from the D.E.P so that we could understand *exactly* what they were looking for was a start. Then, you followed through with testing, handling the laboratory results, the handling of the excavation contractors also right from the start, making sure there were no "grey" areas in the work contract. When the work began you made sure the contractors were working efficiently, properly handling material and so forth. Your recommendations on how to best handle the D.E.P were also extremely valuable. From start right through to completion of the project you were there for us Dave. Your company exceeded our expectations which is not something we experience too often these day's.

Thank you for an outstanding job.

Sincerely,

Bill Spangler

William D. Spangler

President